

## APRIL MTAC MEETING

Tuesday, April 9, 2024

1:00 PM – 5:00 PM

1:00 PM – 1:05 PM	<i>Welcome and Introductions Chairman Remarks</i>	<b>Steve Monteith – MTAC USPS Co-Chair Lisa Wurman – MTAC Industry Co-Chair</b>
1:05 PM – 2:05 PM	<i>PMG Remarks-State of the Business</i>	<b>Louis DeJoy Postmaster General and Chief Executive Officer</b>
2:05 PM – 2:15 PM	<i>10-minute break</i>	
2:15 PM – 2:25 PM	<i>Special Recognitions</i>	<b>MTAC Leadership</b>
2:25 PM – 2:55 PM	<i>Package Updates</i>	<b>Heather Dyer Vice President, Chief Information Security Officer</b>
		<b>Angela Lawson Vice President, Technology Applications</b>
2:55 PM – 3:10 PM	<i>15-minute break</i>	
3:10 PM – 4:10 PM	<i>Outlook 2024</i>	<b>Ryan Miller Director, Partnerships – IPG Media Lab</b>
4:10 PM – 4:25 PM	<i>NPF Update</i>	<b>Maureen Goodson Executive Director, National Postal Forum</b>
		<b>Lindsey Taylor Director, Industry Engagement Outreach</b>
4:25 PM – 4:55 PM	<i>July 2024 Rate Update</i>	<b>Sharon Owens VP, Pricing &amp; Costing</b>
4:55 PM – 5:00 PM	<i>Closing Remarks</i>	<b>Steve Monteith, Lisa Wurman</b>
5:00 PM – 7:00 PM	<i>MTAC Networking Reception</i>	<b>All</b>

# APRIL MTAC MEETING

Wednesday, April 10, 2024

8:30 AM – 3:30 PM

## HOMEROOM

<b>8:30 AM – 9:30 AM</b>	<b>Customer Experience/Operations collaboration</b>	<b>Marc McCrery &amp; Tony Impronto</b>
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15-minute break

<b>9:45 AM – 11:15 AM</b>	<b>Session #1 – Entry, Payment, Product</b>	<b>Leader</b>
		<b>Rose Flanagan</b>
Angela Lawson	VP, Technology Applications	
Margaret Pepe	Executive Director, Product Management	

Lunch 11:15 AM – 12:30 PM

<b>12:30 PM – 1:15 PM</b>	<b>Session #2 – Service Precision</b>	<b>Leader</b>
		<b>Tom Glassman</b>
Tony Impronto	Director, Post Office Operations	
Mariel Felix	A/Manager, Delivery Policy & Practices	
Fontell Peart	Director, HQ Operations Integration & Support	
Sukhdev Uppal	Director, Mail Transport Equipment	

15-minute break

<b>1:30 PM – 3:00 PM</b>	<b>Session #3 – Data, Technology, Addressing</b>	<b>Leader</b>
		<b>Adam Collinson</b> <i>represented by Bob Schimek</i>
Steve Dearing	VP, Chief Data & Analytics Officer	
Gary Reblin	VP, Innovative Business Technology	

<b>3:00 PM – 3:30 PM</b>	<b>Session #4 – Package Discussion</b>	
Amanda Kirschner	Director, Mail and Package Information Systems	
Vicki Bosch	Director, Acceptance Technology Services	
Kellie Painter	Manager, Product Preparation and Payment	

15-minute break

**Industry MTAC Business Meeting 3:45 pm – 4:45 pm**  
**Ben Franklin Room (Members Only Closed Session)**